



## Guesthouse Policies

We want you to consider yourself at home in "Room@Bangkok". This is why, in order to provide your pleasant and safe stay at our hotel, we kindly ask you to review the services use conditions and internal regulations!

**Cancelation:** Any cancellation received within 7 days prior to arrival will incur the first night charge. Any cancellation, less than 72 hours before arrival, we reserve the right to charge the full cost of the room booking made. In case of a no-show we reserve the right to charge the full cost of the room booking.

**Check-in time:** Checking in: starting from 1:00 p.m. **Check-out time:** till 11:00 a.m.

**Terms of registration:** For registration in the hotel, guests need valid passport or ID card.

**Types of payment:** We accept **CASH** only. **Payment is due at check-in.**

**Room price includes:** VAT, Wifi

**Smoking in the hotel:** Smoking is allowed only at Roof top area or outside of the reception.

### **Security conditions:**

It is forbidden to bring and keep inflammable materials in the rooms, spoil furniture and disturb other guests.

As we take care of your personal safety and safety of other clients, as well as quiet atmosphere on the hotel, it is strictly forbidden to stay here in a state of strong alcoholic intoxication. The hotel staff has a right to refuse to serve a customer, being in a state of strong alcoholic intoxication. In this case money for the booked and prepaid services is not returned. Drugs of any kind are also NOT welcome at Room@Bangkok

Please DO NOT lit a candle when you are away from the room

Please turn off all lights and air conditioning before leaving your room

Please note Room@Bangkok has no elevator in this building nor has a private parking.

### **Damage:**

In order avoid any misunderstanding, in case you find any damage in the room, we kindly ask you to immediately inform the hotel reception about it. If the damage was made by the guest, the client will have to pay for it depending on the damage.

### **Complaints, suggestions, information:**

If you have any complaints, questions and advice apply to the hotel reception. Our helpful staff will give you all the information about services, excursion routes and answer questions.

### **Confidentiality:**

The hotel guarantees that it will not use your personal data in order to get profit and will not sell it to any third party.

We wish you a pleasant stay,  
" Room@Bangkok"